



Program Officer: International Exchange Programs

Description of the Utah Council for Citizen Diplomacy (UCCD):

The Utah Council for Citizen Diplomacy believes that everyone has the right, even the responsibility to help shape U.S. foreign policy “one handshake at a time,” and since 1967, we at UCCD have fostered citizen diplomacy by creating meaningful person-to-person interactions with individuals from other countries and cultures with our local community.

UCCD works with the U.S. Department of State’s International Visitor Leadership Program and other exchange programs to welcome hundreds of emerging leaders from around the world to Utah to meet with professionals, businesses, government agencies, and organizations to exchange best practices and create networks while experiencing Utah’s unique culture. Additionally, UCCD invites the local community to attend the World Affairs Lecture Series that features experts who come from a wide range of disciplines to speak about relevant foreign diplomacy topics resulting in a globally savvy community.

UCCD offers a dynamic working environment with ample opportunities to learn about global issues and cultures while creating professional networks with international, national, and local individuals. The applicant should enjoy a busy atmosphere and be comfortable handling multiple ongoing projects. The position requires a high standard of quality, excellent interpersonal skills, a keen eye for detail, thorough follow-through, initiative, flexibility, and strong computer skills. Successful candidates must have a passion for working for change at a grassroots level and an interest in international affairs and cultures.

Description of position:

Position Title:	Program Officer: International Exchange Programs
Type of Position:	Full-time (40 hours a week)
Hours:	8:30 am – 5:00 pm, some evenings and weekends required
Salary:	Based upon experience with a starting rate of \$36,000K annually
Benefits:	401K, Health Reimbursement Account up to \$200 per month (UCCD does not offer health insurance, but HRA funds can be applied to non-HAS health expenses), 2 weeks paid time off plus 11 national holidays, Westminster College gym membership, cell phone allowance, mileage reimbursement for work-related travel, travel to Washington D.C. and/or other states.

Program Officer Responsibilities (90% of workload):

- Work with the Program Director to develop and execute creative and professional itineraries for International Visitors in all fields of expertise
- Oversee execution of itineraries for all assigned International Exchange Programs
- Assist other staff with incoming programs and provide guidance and support to Program Interns

- Schedule professional meetings and cultural activities
- Assist in managing hotel and transportation logistics
- Assist with Taste of Home Hospitality volunteer arrangements for International Visitors
- Interact positively with community leaders and volunteers while facilitating meetings and appointments
- Maintain professional organizational relationships with professional resources throughout the State, home hosts, gatekeepers, and UCCD members
- Support the Program Director in researching and writing proposals
- Continually research and develop new program themes and professional resources for the program
- Maintain and strengthen good working organization relationship with National Program Agency (NPA) and Department of State (DOS) staff
- Complete program closure promptly
- Data entry and reporting
- Assist with other administrative projects as needed
- Represent the organization in a variety of professional settings

Additional Responsibilities (10% of workload):

- Manage and maintain UCCD's CRM database, data entry, and provide quantitative and qualitative data for reports
- Assist with other administrative projects as needed
- Represent the organization in a variety of professional settings
- Volunteer for UCCD signature or tabling events as needed

Position Qualifications:

- Demonstrates a commitment to teamwork
- Impeccable attention to detail
- Able to manage projects simultaneously while being highly organized
- Has a positive and outgoing attitude
- Self-starter; able to work with little supervision
- Four-year degree in related field or equivalent experience
- Minimum of two years of professional experience in a similar field
- Strong writing/editing and verbal communication skills
- High level of computer proficiency
- Ability to analyze and think critically, resourceful
- Personal integrity and discretion
- Adheres to the highest standards of protocol, business etiquette, and diplomacy in all interactions and communications with constituents
- Access to reliable transportation

Other requirements:

- A background check may be performed on the chosen candidate

To Apply:

- Submit a single file PDF document that includes a cover letter, resume, and two letters of recommendation to Felecia Maxfield-Barrett, Executive Director, fmbarrett@utahdiplomacy.org. (Remember attention to detail is key for this position.)
- Applications accepted until the position is filled
- Position available in July 2019.